August 25, 2020

Subject: Bharati home services: Pawan Kumar

To Whom it may concern.

I am Dr. Supriya Mannepalli, an Infectious Diseases physician and work as the Medical director for Infectious Diseases with Northeast Georgia Physicians Group, part of the Northeast Georgia Health system, Gainesville, GA, USA.

Our family had an opportunity to meet Mr. Pawan Kumar and utilize the services of Bharathi Home care recently. My family members live in Nellore, Andhra Pradesh, India.

When our family members recently developed acute medical conditions that needed help and immediate attention, Pawan and his team were there for them and helped us every step of the way. Bharathi Home services provided home care, home monitoring of the medical condition, assisted with lab draw, physician consultation and also with ambulance transportation.

Even with the fear and concerns of the pandemic , Pawan and his team provided home care services and also helped with obtaining lifesaving medications timely for their care .

He is professional and available at all times . He is well trained and understands the needs of the patients and how to provide support and care for them at their home setting. He is very patient, caring and keeps the well-being of the patients as his utmost priority. Same is true for his entire team.

Even after my family got admitted to the hospital and needed transfer to a higher level of care in a different city, Pawan helped with arranging appropriate ambulance services for their transfer safely. He continued to stay in touch throughout out this process.

Our family was fortunate to have come in touch with him and his team at Bharathi home care services. Our family is thankful for the excellent service they provided with compassion to our family members which was life saving for them.

I wish him and his team all the very best. I know that Pawan and his team will help and touch many lives through his services.

Supriya Mannepalli MD, MBA (Health care), ÇIC

Consultant in Infectious Diseases, NGPG/Infectious Diseases

Medical Director, NGPG Infectious Diseases

Chair, NGHS Infection Prevention and control Committee

Chair, NGHS Antimicrobial Stewardship Committee

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